1 2 3 4 5 6 7 8 9	ROB BONTA Attorney General of California NICKLAS A. AKERS Senior Assistant Attorney General MICHAEL ELISOFON Supervising Deputy Attorney General (SBN 2407) JOSEPH A. RAGAZZO (SBN 113182) Deputy Attorney General 455 Golden Gate Avenue, Suite 11000 San Francisco, CA 94102-7004 Telephone: (415) 510-3510 Fax: (510) 703-5480 E-mail: joseph.ragazzo@doj.ca.gov Attorneys for Plaintiff the People of the State of California	ENDORSED ALAMEDA COUNTY DEC - 8 2021 CLERK OF THE SUPERIOS COURT By Chee Deputy	
10	SUPERIOR COURT OF THE STATE OF CALIFORNIA		
11	COUNTY OF ALAMEDA		
12	THE PEOPLE OF THE STATE OF	Case No. $= 003694$	
13		COMPLAINT FOR PERMANENT	
14	Plaintiff,	INJUNCTION, RESTITUTION, CIVIL PENALTIES AND OTHER EQUITABLE	
15		RELIEF	
16		(Bus. & Prof. Code, § 17200 et seq.)	
17 18	liability company,	[VERIFIED ANSWER REQUIRED PURSUANT TO CODE OF CIVIL PROCEDURE SECTION 446]	
19	Defendant.	I ROCEDURE SECTION 440]	
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21	Plaintiff, the People of the State of California ("the People" or "Plaintiff"), by and through		
22	Rob Bonta, Attorney General of the State of California, alleges the following on information and		
23	belief:		
24	INTRODUCTION		
25	1. The People bring this civil enforcement action against Wedgewood, LLC, a		
26	Delaware limited liability company ("Wedgewood"), for violations of the Unfair Competition		
27	Law ("UCL").		
28	2. Wedgewood is a privately-held real estate company engaged in the business of		
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	Complaint for Permanent Injunction, Restitution, Civil Penalties, and Other Equitable Relief		

1 buying and flipping residential properties throughout California. Many of the properties Wedgewood purchases are foreclosed residential properties occupied by tenants, and Wedgewood 2 takes ownership subject to any pre-existing lease or monthly tenancy. 3

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3. Federal, state and local laws specifically provide protections to tenants residing in 5 foreclosed properties and limit the ability of property owners who acquired property in 6 foreclosure to evict tenants residing on the property. For example, tenants with long-term leases may have the right to stay through the term of their lease; tenants with month-to-month leases have the right to a 90-day notice to vacate; and tenants in some cities with "just-cause" ordinances may have further protections.

10 4. The People allege that Wedgewood has engaged in a variety of deceptive and unlawful business practices that have deprived California tenants of their rights as tenants under 11 12 federal, state, and local law. These practices have harmed hundreds if not thousands of California 13 tenants and their families-mainly in low income and minority communities.

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DEFENDANT AND VENUE

15 Defendant Wedgewood is a Delaware limited liability company, headquartered in 5. Redondo Beach, California. At all relevant times, acting alone or in concert with others, 16 17 Wedgewood has transacted business throughout California, including in the County of Alameda. The violations of law alleged in this Complaint occurred in Alameda County and elsewhere in the 18 19 State of California.

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DEFENDANT'S UNLAWFUL BUSINESS ACTS AND PRACTICES

21 6. Wedgewood buys residential properties at foreclosure sales, renovates them, and returns them to market, selling at a profit. When these foreclosed properties are occupied, 22 Wedgewood takes ownership subject to any pre-existing tenancies - it essentially steps into the 23 24 shoes of the former landlord.

disclosures to tenants, including the name and contact information of the person or entity to

whom rent payments shall be made. (Civ. Code § 1962.) Soon after acquiring a foreclosed

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California law requires that a successor owner of rental property shall make certain

residential property, Wedgewood posts a "Change of Ownership" notice indicating that
 Wedgewood has "purchased the property you currently occupy," and asks the recipient to call a
 listed phone number. The notice makes no mention of any landlord-tenant relationship or the
 possibility of paying rent, and refers only to Wedgewood's desire to transition the occupant: "We
 would like to work with you to make this an amicable transition."

8. Wedgewood does not conduct a thorough or adequate inquiry to determine
whether any occupants living on its properties are lawful tenants. When tenants call the number
listed on the Change of Ownership notice, they are routinely told by Wedgewood employees that
Wedgewood does not rent and they must make arrangements to move out.

9. After taking ownership of a residential property, Wedgewood has also failed to
 ensure the continuity of service of basic utilities, such as running water, electricity, and garbage
 collection. In some instances, Wedgewood employees have used the deprivation of utility service
 as a means of persuading tenants to move.

14 10. Soon after posting its Change of Ownership notice, Wedgewood sends an
15 employee or agent to the property with an eviction notice ("Notice to Quit"). The Notice to Quit
16 typically names only the absent former homeowner, even when Wedgewood knows that tenants
17 are present, has their names, and is actively negotiating with them over a move-out date.

18 11. Wedgewood's Notice to Quit has also demanded overdue rent and expressed an
intent to collect attorney's fees when it has no knowledge of, nor made any inquiry into, any
occupant's status on the property.

12. In most instances, Wedgewood files an unlawful detainer action to evict occupants
on the property shortly after issuing its Notice to Quit. It does so even when it lacks necessary
information to determine whether those occupants are lawful tenants who are entitled to stay 90
days or longer before they can be lawfully removed.

13. Wedgewood's unlawful detainer complaints also typically name only the absent
former homeowner as defendant—not the actual tenants residing on the property. In instances
where Wedgewood's agent or process server indicated on the proof of service that the documents

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were substitute-served on the "tenant," Wedgewood failed to amend its complaints to include the names of these tenants despite receiving information that there were identifiable tenants residing on the residential property.

Wedgewood's unlawful detainer complaints and related filings suffer from other
defects as well. For example, the complaints have included a sworn declaration that the true
names of the DOES are unknown and that no landlord-tenant relationship exists, even when
Wedgewood had knowledge that tenants were residing on its properties. Additionally,
Wedgewood has asserted in court filings that no tenant defendant is in military service, when it
had no knowledge of, nor made any inquiry into, any occupant's military status.

10 15. Wedgewood's eviction filings and correspondence have also lacked the specific
 11 notices and justifications required in many local jurisdictions that prohibit a landlord from
 12 evicting a tenant in the absence of "just cause." Such ordinances are in effect in numerous
 13 California cities where Wedgewood operates, including Berkeley, East Palo Alto, Glendale,
 14 Hayward, Los Angeles, Oakland, San Diego, San Francisco, and West Hollywood.

15 16. In part because Wedgewood names only former homeowners as defendants—
individuals who typically did not reside at the rental property and were unaware of the eviction
proceedings—Wedgewood is able to quickly obtain a default judgment against the former owner
and all "unknown occupants." Company employees have then used that judgment as leverage to
either pressure or remove tenants who were lawfully residing on the property.

17. Many tenants, believing that they were entitled to 90 days or more to vacate after
Wedgewood took ownership of their residence, felt blindsided when the company moved forward
so quickly with an eviction and felt extreme pressure to move out. Tenants frequently lost
personal property after being evicted and locked out by the local sheriff's department.

18. Concurrent with the eviction process, Wedgewood's employees also negotiate
with tenants to buy out their protected tenancies, a practice known as "cash-for-keys." Company
employees have used misleading and coercive tactics such as threatening tenants with lockout and
arrest, to encourage occupants to surrender possession without appropriate compensation.

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1	FIRST CAUSE OF ACTION AGAINST DEFENDANT		
2	VIOLATIONS OF BUSINESS AND PROFESSIONS CODE SECTION 17200		
3	(Unfair Competition Law)		
4	19. Plaintiff realleges paragraphs 1 through 18 and incorporates these paragraphs by		
5	reference as if fully set forth in this cause of action.		
6	20. Defendant has engaged in, and continues to engage in, acts and practices that		
7	constitute unfair competition as defined in California Business and Professions Code section		
8	17200. These acts or practices include, but are not limited to, the following:		
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11	made, and the form in which rent payments are to be made, in violation of California Civil Code		
12	section 1962;		
13	b. Serving a notice to quit for non-payment of rent during a period of non-		
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15	c. Using threats, misrepresentations, and concealment to pressure tenants into		
16	disadvantageous cash-for-keys agreements;		
17	d. Depriving tenants of 90 days' notice and refusing to honor tenants' fixed		
18	term leases in violation of the Protecting Tenants at Foreclosure Act of 2009 (PTFA) (P.L. 111-		
19	22, §§ 701-704 (May 20, 2009) 12 U.S.C.A. § 5220) and the California Homeowner Bill of		
20	Rights (Code of Civ. Pro. § 1161b (HBOR));		
21	e. Attempting to evict tenants who reside in residential property subject to a		
22	just cause ordinance without establishing just cause or by refusing to comply with local just cause		
23	ordinances;		
24	f. Failing to comply with statutorily mandated debt collection practices in		
25	violation of the Rosenthal Fair Debt Collection Practices Act (Civ. Code § 1788 et seq.);		
26	g. Failing to comply with the statutorily mandated requirements of the federal		
27	Servicemembers Civil Relief Act (SCRA) (50 USC §§ 3931 and 3951) and the California		
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Complaint for Permanent Injunction, Restitution, Civil Penalties, and Other Equitable Relief

1	Military and Veteran's Code (CMVC) (Mil. & Vet. Code § 394, subd. (a), and 406, subd. (a));		
2	and		
3	h. Depriving its tenants of habitable living conditions and utility services		
4	including water, power, and heat, and using said deprivation as a means to pressure tenants to		
5	abandon their tenancy, in violation of Civil Code sections 789.3 and 1941.		
6	PRAYER FOR RELIEF		
7	WHEREFORE, Plaintiff prays for judgment as follows:		
8	1. That Defendant, its successors, agents, representatives, employees, and all persons		
9	who act in concert be permanently enjoined from engaging in unfair competition as defined in		
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11	practices alleged in this Complaint, under the authority of Business and Professions Code section		
12	17203;		
13	2. That the Court make such orders or judgments as may be necessary to prevent the		
14	use or employment by Defendant of any practice that constitutes unfair competition or as may be		
15	necessary to restore to any person in interest any money or property that may have been acquired		
16	by means of such unfair competition, under the authority of Business and Professions Code		
17	section 17203;		
18	3. That the Court assess a civil penalty of \$2,500 against Defendant for each		
19	violation of Business and Professions Code section 17200 in an amount according to proof, under		
20	the authority of Business and Professions Code section 17206;		
21	4. That in addition to any penalty assessed under Business and Professions Code		
22	section 17206, that the Court assess a civil penalty of \$2,500 against Defendant for each violation		
23	of Business and Professions Code section 17200 perpetrated against a senior citizen or disabled		
24	person, in an amount according to proof, under the authority of Business and Professions Code		
25	section 17206.1;		
26	5. That Plaintiff be awarded its costs of suit; and,		
27	6. For such other and further relief that the Court deems just and proper.		
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2	Dated: December 7, 2021	Respectfully Submitted,
3		ROB BONTA Attorney General of California NICKLAS A. AKERS
4		NICKLAS A. AKERS Senior Assistant Attorney General MICHAEL ELISOFON
5		Supervising Deputy Attorney General
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7		Joseph A. Ragazzo
8		Deputy Attorney General Attorneys for Plaintiff, the People of the State of California
9		State of California
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